

BlackBerry Business Software Comparison Chart



	BlackBerry® service from your Wireless Provider	BlackBerry® Enterprise Server Express	Hosted BlackBerry® services	BlackBerry® Enterprise Server
What it is	The service plan from your wireless provider that grants wireless access to services like Internet-based email (Yahoo®, Google®, Hotmail® etc.) Internet, Instant Messaging, Social Networking and BlackBerry App World™ with the added security and management features of BlackBerry Protect ¹	Designed to wirelessly synchronise between Microsoft® Exchange, Windows® Small Business Server or IBM® Lotus® Domino® with BlackBerry smartphones. BlackBerry Enterprise Server Express is a low-cost and highly secure option for businesses that want to connect both corporate liable and personal liable BlackBerry smartphones to company email	Designed for businesses that outsource their email infrastructure. Combines advanced security and BlackBerry smartphone features, but is managed by a BlackBerry® hosting provider.	Designed to meet the mobile needs of enterprise and government organisations with an on premise mail server and includes advanced features such as high availability and supports premium add-on products.
Advantages	<ul style="list-style-type: none"> Set up email in just a few easy steps Wireless access to popular IM and Social Networking applications BlackBerry® Browser Customise your device -download apps from BlackBerry App World BlackBerry Protect provides features like remote device wipe, lock, restore and locate in the event that your BlackBerry smartphone is lost or stolen. 	<ul style="list-style-type: none"> Works with most personal BlackBerry data plans Free software and CALs Enables businesses to cost effectively expand the number of BlackBerry smartphone users while maintaining security and control over both corporate liable and personal liable users. Installs directly on the existing email server² 	<ul style="list-style-type: none"> No need to buy, install or manage server software or extra IT hardware Designed to offer predictable monthly costs 	<ul style="list-style-type: none"> Provides the highest level of IT control and advanced functionality. Offers the ability to add on products such as BlackBerry® Mobile Voice System.
Email Platforms Supported	POP3, IMAP, ISP, Outlook Web Access	Microsoft Exchange, Windows Small Business Server, IBM Lotus Domino	Microsoft Exchange, IBM® Lotus® Domino®	Microsoft Exchange, IBM Lotus, Domino, Novel® GroupWise®
Number of BlackBerry Users Supported	Individual	Up to 2000+ with dedicated server(s) or 75 on the primary mail server ²	Unlimited	Able to support a large corporate user group (2,000+ per server)
Pricing to Get Started (USD)	Most personal BlackBerry data plans	<ul style="list-style-type: none"> Works with most personal BlackBerry data plans or BlackBerry enterprise data plans No additional software fees or CAL fees 	Per user monthly hosting fee + BlackBerry enterprise data plan	\$3,999 MSRP for 20 users + BlackBerry enterprise data plan
Additional Price Per User (USD)	Data plan requirement only	Data plan requirement only	Ask your BlackBerry hosting provider	1 CAL - \$99 5 CAL - \$429 10 CAL - \$699 50 CAL - \$3,299 Larger CAL packs available (all prices MSRP)
Wireless Email Synchronisation	✓	✓	✓	✓
Wireless Calendar and Contacts Synchronisation	<ul style="list-style-type: none"> Requires synchronisation with the PC via cable Wireless Synchronisation supported on some mail platforms. 	✓	✓	✓
Advanced Calendar Functionality	✗	✓	✓	✓
Instant Messaging Supported	Web-based (BlackBerry® Messenger, AIM®, Yahoo!® Messenger, Windows Live™ Messenger, Google Talk™ and ICQ®)	Web-based (BlackBerry Messenger, AIM, Yahoo! Messenger, Windows Live Messenger, Google Talk, ICQ and hosted enterprise IM)	Web-based (BlackBerry Messenger, AIM, Yahoo! Messenger, Windows Live Messenger, Google Talk, ICQ and hosted enterprise IM)	Web-based (BlackBerry Messenger, AIM, Yahoo! Messenger, Windows Live Messenger, Google Talk and ICQ) and enterprise (such as Microsoft Office Communicator), IBM® Lotus® Sametime®
Social Networking Supported	Web-based (like Facebook®, Twitter®)	Web-based (like Facebook, Twitter)	Web-based (like Facebook, Twitter)	Web-based (like Facebook, Twitter and hosted enterprise Social Networking)
Desk phone/PBX integration	✗	✗	✗	✓ (with BlackBerry Mobile Voice System)
Remote File Access	✗	✓	Ask your BlackBerry hosting provider	✓
Access to Intranet	✗	✓	Ask your BlackBerry hosting provider	✓
Attachment Viewing and Editing	✓	✓	✓	✓
Application Support	BlackBerry App World and web-based applications	BlackBerry App World, web-based applications & client-server business applications	BlackBerry App World, web-based applications & hosted business applications	BlackBerry App World, web-based applications & client-server business applications
Security	Level of security is dependent on your email source	Enterprise-grade with 75+ IT policies and data encryption AES 256 bit, Triple DES	Enterprise-grade with IT policies and data encryption AES 256 bit, Triple DES	Enterprise-grade with over 500 IT policies and data encryption AES 256 bit, Triple DES
Setup	Configured by the user using the device setup wizard	Can be installed on the existing mail server or on a dedicated server ²	Performed by hosted solution provider	Installed by IT onto a dedicated server
Manageability	BlackBerry® Desktop Manager on PC or Mac	Dynamic Web-based console for easy policy and user management	Managed by hosted solution provider	Dynamic Web-based console for easy policy and user management
End user self service	BlackBerry® Protect, included with some personal BlackBerry data plans, offers the ability to perform device wipe, set loud ringer or locate device if the smartphone has been lost or compromised ¹	Smartphone users can use BlackBerry Web Desktop Manager to lock their smartphone, delete all data, or disable the smartphone if it is lost or stolen	End user self service portal functionality is managed and deployed by hosted solution provider.	Smartphone users can use BlackBerry Web Desktop Manager to lock their smartphone, delete all data, or disable the smartphone if it is lost or stolen
Premium IT Features	✗	✗	Ask your BlackBerry hosting provider	Includes high availability, monitoring and over 500 IT policies

¹ Available through open public beta in late 2010

² In an IBM Lotus Domino environment, BlackBerry Enterprise Server Express must be installed on a dedicated server and can support 2000+ users

2010 Research In Motion Limited. All rights reserved. BlackBerry®, RIM®, Research In Motion® and related trademarks, names and logos are the property of Research In Motion Limited and are registered and/or used in the U.S. and countries around the world. AIM is a trademark of AOL LLC, Facebook is a trademark of Facebook, Inc., Google Talk is a trademark of Google Inc., ICQ is a trademark of AOL LLC, Windows is a trademark of Microsoft Corporation, Microsoft is a trademark of Microsoft Corporation, Windows Live is a trademark of Microsoft Corporation, IBM, Domino, and Lotus are trademarks of International Business Machines Corporation, Yahoo! is a trademark of Yahoo! Inc., Twitter is a trademark of Twitter, Inc.

All other trademarks are the property of their respective owners. Check with your service provider for roaming arrangements, service plans and supported features and services. Certain features outlined in this document require BlackBerry Enterprise Server v5.0.2, BlackBerry Enterprise Server Express v5.0.2, BlackBerry® Desktop Manager and/or BlackBerry Device Software v5.0. RIM assumes no obligations or liability and makes no representation, warranty, endorsement or guarantee in relation to any aspect of any third party products or services. This documentation is provided "as is" and without condition, endorsement, guarantee, representation or warranty, or liability of any kind by RIM, all of which are expressly disclaimed to the maximum extent permitted by applicable law in your jurisdiction. RIM assumes no responsibility for any typographical, technical, or other inaccuracies, errors or omissions in the documentation.